



# DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES

*Dipattamenton Salut Pupleko Yan Setbision Susiat*

## CITIZEN CENTRIC REPORT: FY 2019

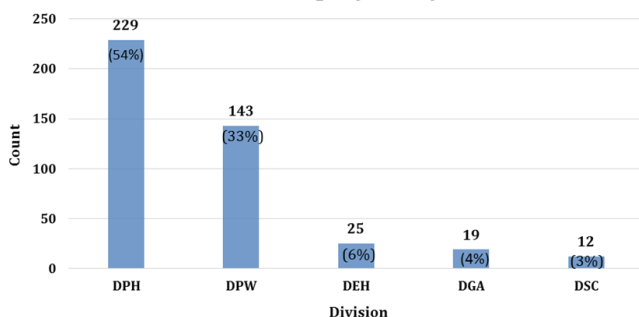
### MISSION STATEMENT

*To assist the people of Guam in achieving and maintaining their highest levels of independence and self-sufficiency in health and social welfare.*

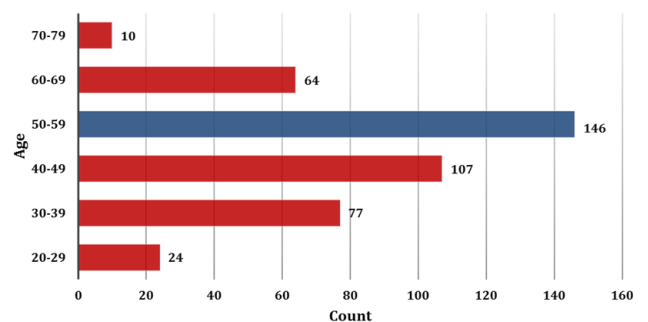
### ABOUT THE DEPARTMENT OF PUBLIC HEALTH AND SOCIAL SERVICES

Guam Department of Public Health and Social Services (DPHSS) was created by 5 GCA, Government Operations, Chapter 3, Departments of the Government, Article 1, §3111, Department of Public Health and Social Services. In FY 2019, DPHSS employed approximately 428 employees within the five divisions: Division of General Administration, Division of Public Health, Division of Environmental Health, Division of Public Welfare, and Division of Senior Citizens. These divisions are further organized into bureaus, programs, and sections that provide services to our island community. We are committed to embracing an organizational culture of continuous learning and development of all staff in order to become a stronger public health workforce for Guam.

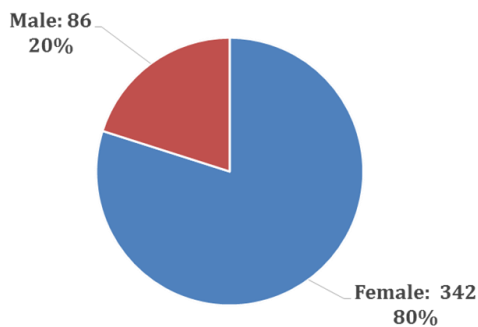
**DPHSS Workforce Development Plan 2019  
Breakdown of Employees by Division**



**DPHSS Workforce Development Plan 2019  
Breakdown of Employees by Age Group**



**DPHSS Workforce Development Plan 2019  
Breakdown of Employees by Gender**



### DPHSS Leadership

Arthur U. San Agustin, MHR  
**Director**

Laurent F. Duenas, MPH, BSN  
**Deputy Director**

Terry G. Aguon  
**Deputy Director**

Sandra Paulino  
**Administration**

Tommy C. Taitague  
**Administrative Services Officer**

Dr. Suzanne Kaneshiro  
**Chief Public Health Officer**

Ma. Theresa Arcangel  
**Chief Human Services Program Administrator**

M. Thomas Nadeau  
**Chief Environmental Public Health Officer**

Charlene San Nicolas  
**Acting Senior Citizens Administrator**



## **DIVISION OF SENIOR CITIZENS (DSC)**

## **Our Performance**

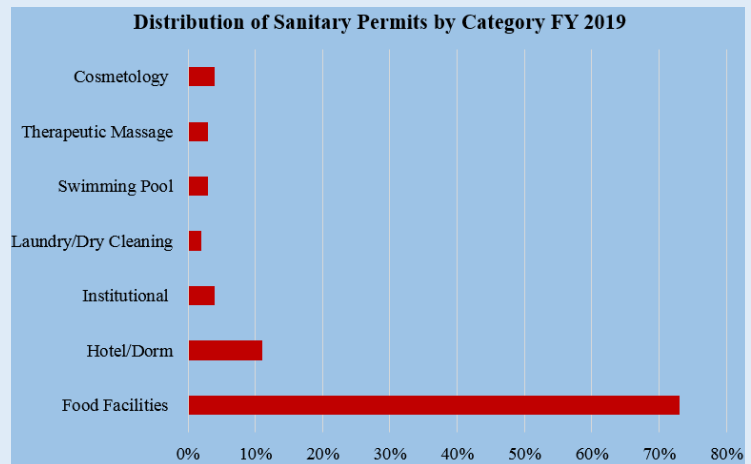
### **State Agency on Aging, Bureau of Program Administration & Development**

- 132,117 meals were provided to 1,125 seniors at 15 congregate sites.
- 395,639 meals were provided to 1,789 homebound seniors.
- 58,461 one way trips were provided to 721 seniors to access community resources.
- 35,585 In-Home Units of Service were provided to 446 seniors assisting them to age in place.
- 133,829 Adult Day Care Units of Service were provided to 130 seniors.
- 113,887 Senior Center Operations Units of Service were provided to 1,529 seniors.
- 12,421 Case Management Units of Service were provided to 2,028 seniors.
- 9,732 Caregiver Units of Service were provided to 227 caregivers.

## **DIVISION OF ENVIRONMENTAL HEALTH (DEH)**

### **DEH Processing Center Section issued:**

- 3,370 Sanitary Permits;
- 43,877 Health Certificates;
- 514 Guam Controlled Substances Registration Certificates;
- Processed 14 Disinterment; and
- 5 Disinterment-Reinterment requests.



## **DIVISION OF PUBLIC HEALTH (DPH)**

**The Guam Public Health Laboratory** was able to test suspected specimens and confirm whether or not they were dengue within 24 hours.

**Non-Communicable Disease (NCD)** Strategic Plan 2019-2023 was published. This is the 3rd Strategic Plan published since the creation of the NCD Consortium in 2011.

**The Guam NCD Tobacco Control Action Team** received the World Health Organization's World No Tobacco Day 2019 Award, recognizing the efforts and role of the Team in Tobacco Control on Guam.

**The Guam Comprehensive Cancer Control Program** secured \$100,000 in additional federal funds to develop, improve, and implement programs and projects targeting cancer survivors.

**DPH was awarded \$1 million** to implement the Guam Preschool Development Grant Birth through Five (PDG B-5).

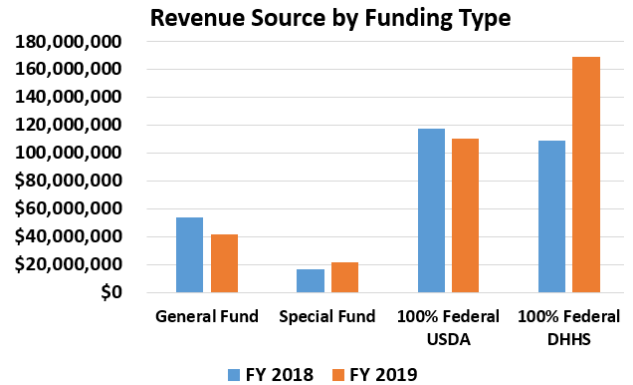
## **DIVISION OF PUBLIC WELFARE (DPW)**

The total number of unduplicated clients served by the DPW for FY 2019 is 63,026. This is 38% of the population of Guam based on Year 2019 estimated population of 166,658.

The Bureau of Economic Security (BES) Certification Section processed and finalized 40,822 program applications. BES also received a \$15,000 grant from FNS to purchase EBT equipment for farmers' use in effort to entice SNAP recipients to use their EBT cards for purchase of fruits and vegetables available at Guam's flea markets.

## Our Finances

Expenditures by Revenue	FY 2019	FY 2018
General Fund	\$41,532,523	\$53,554,866
Special Fund	21,570,703	16,725,009
100% Federal USDA	110,611,071	117,741,635
100% Federal DHHS	168,777,512	108,729,433
<b>TOTAL:</b>	<b>\$342,491,809</b>	<b>\$296,750,943</b>



Department of Public Health and Social Services	FY 2019 General Fund Expenditures	FY 2018 General Fund Expenditures
Office of the Director	576,148	814,971
Chief Public Health Officer	59,852	392,729
Nutrition Services	37,800	213,244
Communicable Disease Control	426,371	859,246
Community Health Services	1,043	-
Primary Care Services	257,776	522,164
Family Health and Nursing	1,980	324,744
Physical Activity Action Team	5,125	-
Division of Environmental Health	95,022	743,311
Financial Management Services	1,687	221,599
Supply Section	3,503	100,108
Management Support Services	31,886	206,231
Facilities and Maintenance	1,146,043	1,326,168
Systems Group	198,171	191,376
Medically Indigent Program	11,569,846	9,181,105
Medicaid (local match)	-	4,500,622
Public Assistance Program	1,764,996	1,689,856
Foster Care	3,708,643	3,426,289
Division of Senior Services	6,744,667	6,568,807
Adult Protective Services	680,518	654,394

### Division of Public Welfare

On December 20, 2019, H.R. 1865 (PL116-94) was signed by the President. The law increased the Guam Medicaid cap from \$18.38 million to \$127 million and the FMAP from 55% to 83% reducing the required local match to 17% for FY 2020. The division's FY 2019 total expenditure was \$289,365,525. Of the aforementioned amount, 4.55% was the total administrative cost.

The FY 2019 overall payment/benefits issued were 15.8% higher than FY 2018 (\$238,488,542). This was due to the increase in Medicaid FMAP from 55% to 100%. This removed the hardship of spending the federal dollars by temporarily eliminating the local funding match required in order to drawdown the funds. The total combined program benefits/payments issued to clients and providers that the division infused into the economy for FY 2019 was \$276,206,797.



DPHSS receives the following funds: **General Funds.** Primary fund from the local government. **Federal Funds.** Grants from the US Department of Agriculture, US Department of Health and Human Services, Centers for Disease Control and Prevention, US Department of Interior and others. **Special Funds.** Consists of various programs that help fund the following: Community Health Centers, Health Professional Licenses, Health and Human Services, Controlled Substances, Environmental Health, and Healthy Futures. Special Fund revenues are restricted to specific purposes.

## Our Challenges

**Fiscal Year 2019** brought many challenges to the department.

On September 11, 2019, Guam had confirmed its first locally acquired case of dengue fever. This was the island's first-ever case of locally acquired mosquito-borne disease in the last 75 years. As a result, the DPH activated its Arboviral Disease Response Plan which included external partners to provide a coordinated response to the dengue virus. DPHSS collaborated with village mayors, private/federal partners, health care providers, and the Governor's Office to address the threat and impact of dengue. DEH implemented its Guam Vector Management Strategic Plan to continue efforts to mitigate the spread of the dengue virus on Guam. DEH coordinated with its contractors to conduct pesticide application in areas of surveillance deemed as high risk. A total of 2,095 mosquitoes were collected from surveillance sites and were examined and identified. A major campaign was conducted throughout the island to educate and inform the public on ways they can help minimize the spread of the dengue virus. The campaign included distribution of health educational materials and dengue basics presentations in the villages and schools. The CDC Foundation took immediate action to aid Guam and donated 5,000 mosquito repellent pump sprays and mosquito nets to public health. These items were distributed in the 19 villages throughout the island where individuals at high-risk of dengue infection lived including those living in sub-standard housing. This was a major undertaking which was a priority for the department. An aggressive effort to eliminate potential mosquito breeding sites was done in collaboration with the village mayor's and other agencies. This multi-agency effort focused on trash pick-up, collection of 731 cubic yards of solid waste, 3,501 tires, 215 white goods, and 257 abandoned vehicles.

## Our Future

## CORONAVIRUS (COVID-19)

In January 2020, DPHSS was closely monitoring the outbreak of 2019 Novel Coronavirus in Wuhan, China. At that time the threat to Guam was low. However, things changed quickly and the department had to ramp up its efforts to prepare for what is now a world-wide pandemic. On January 30, 2020, the World Health Organization (WHO) declared a Global Health Emergency with regard to the COVID-19 outbreak. On January 31, 2020, the United States Health and Human Services declared a public health emergency for the United States. And on March 13, the President of the United States declared a national emergency over the COVID-19 outbreak in the continental United States.

On March 14, 2020, the Governor of Guam issued Executive Order 2020-03 Declaring a State of Emergency to Respond to Novel Coronavirus (COVID-19). DPHSS immediately activated its Public Health Incident Command Center (PHICC) and met with key stakeholders to discuss a unified response to COVID-19. Since the declaration of the public health emergency, As of October 27, there has been a total of 4,336 officially reported cases of COVID-19 with 75 deaths. There are 1,658 cases in active isolation. DPHSS and other health care providers has conducted 64,656 COVID-19 tests or 39% of Guam's 2019 estimated population of 166,658. These tests include Molecular, Serology, and Antigen tests. DPHSS continues its fight against COVID-19 with plans to distribute COVID-19 vaccinations in the near future. The team will continue to provide educational awareness to the community.

COVID-19 outreach will continue at the village level. DPHSS will also continue to conduct targeted outreach to our vulnerable and high risk population. We must continue to do our part to prevent the spread of coronavirus disease 2019 (COVID-19): **Wash your hands** often or use alcohol based hand sanitizer that contains at least 60% alcohol; **Wear a face mask** over your nose and mouth; **Maintain six feet** of space between you and others; and stay home if you are sick (except to get medical care).

We want to hear from you! Do you believe this report should include other information?  
Please contact Bertha Taijeron, Program Coordinator IV, at [bertha.taijeron@dphss.guam.gov](mailto:bertha.taijeron@dphss.guam.gov)  
For more information, please visit [www.dphss.guam.gov](http://www.dphss.guam.gov)